



# WELCOME TO COUNTRY KIDS CLUB ROBERTSON

**COUNTRY KIDS CLUB** provides your child/ren with **fun, play-based learning experiences** before and after school and nutritious meals and snacks. **Child Care Subsidy can provide up to 85% off your child care fees.**



## INDEPENDENCE AND COLLABORATION

We'll encourage and support your child to work and play independently and with peers and take the leading role in their leisure time.



## EDUCATORS WHO CARE

Our educators will embrace your child's journey: caring deeply, thinking creatively and inspiring them to thrive.



## SUSTAINABILITY

We promote sustainable practices, we involve your child in a recycling program and encourage them to devise strategies for sustainability in the program, school and community.



## UNIFIED PARTNERSHIP

As an integral part of the school community, together, we'll create a fun and engaging environment for your child to flourish.



## NUTRITIOUS FOOD

We fuel curious minds and growing bodies, helping to shape your child's understanding of health and wellness positively.



## REST ASSURED

You can be confident that your child is safe, happy and given every opportunity to fulfil their potential.

# COUNTRY KIDS CLUB ROBERTSON

## SERVICE INFORMATION

PROGRAM	TIMES	FULL FEE	CASUAL FEE
BEFORE SCHOOL CARE	6:30 am – 9:00 am	\$22.50	\$25.50
AFTER SCHOOL CARE	3:00 pm – 6:30 pm	\$33.50	\$35.50
VACATION CARE	N/A		

*Child Care Subsidy can provide up to 85% off your child care fees.*

### ENROLMENTS

Enrolling is simple, to receive a link for your online enrolment, simply call or email us:

**Email:** [enrolments@ccl.com.au](mailto:enrolments@ccl.com.au)

**Phone:** 6236 8305.

### BOOKINGS AND CANCELLATIONS

Once enrolled, two weeks notice is required for cancellation of permanent bookings, 24 hours for casual bookings. Cancellations within this period will incur the 50% fee of the full fee.

### BEFORE & AFTER SCHOOL CARE

Bookings can be made online any time up to 24 hours before the session commences. To make a booking after this time, please contact your Service directly, on the mobile number provided upon enrolment.

### MEDICAL AND BEHAVIOUR MANAGEMENT PLANS

So we can provide the best and safest care, it is important that you inform the service if your child has an identified health care need, allergy or relevant medical/behavioural condition diagnosed by a registered medical practitioner.

Prior to your child's first day discuss with us your child's medical/behavioural support needs and plans. All medications (including ointments and creams) must be prescribed by a medical practitioner, be in the original container with original pharmacist labels and clear instructions. All labels must be legible and undamaged, and the medication must still be within its expiry date.

### LATE PICK-UP

A Late Fee is charged for late collect of children from After School and Vacation Care, the fee is \$20 for the first 5 minutes and \$2 minute after that. CCS is not applied to Late Fees.

### STATEMENTS AND PAYMENTS

Invoices are sent out weekly via the Kidsoft Parent Portal. Payments can be made via the Parent Portal by either setting up a Direct Debit Option, or setting up your Bank Account Details to make One-Off Payments that you can manage yourself.

For account specific enquiries, please contact us on 62368305 or [enrolments@ccl.com.au](mailto:enrolments@ccl.com.au). Our team are available 9am - 5pm Monday – Friday (AEST/AEDT).

### VACATION CARE

Vacation Care Activity Calendars are distributed during Week 5 of each term and include a range of fun activities, incursions and excursions. Bookings can be made via the Parent Portal or via emailing [enrolments@ccl.com.au](mailto:enrolments@ccl.com.au). Our Vacation Care programs are operated at our larger Services in close proximity to smaller Services to provide access for all.

### CHILD CARE SUBSIDY (CCS)

Fees for care are eligible to be reduced by CCS, many families are eligible for Child Care Subsidy, which can reduce the cost of Outside School Hours Care by up to 85%. All our services are CCS approved, so we encourage all families to find out whether they are eligible. To establish what level of CCS you may be entitled to please contact the Centrelink Family Line on 13 61 50.

### POLICIES

Access our policies here (scan code).

### WE'RE HERE TO HELP!

**Come and see us in-service, email or give us a call. We look forward to welcoming you and your child/ren soon.**



### HOW TO ENROL

Email [enrolments@ccl.com.au](mailto:enrolments@ccl.com.au)



02 6236 8305



[enrolments@ccl.com.au](mailto:enrolments@ccl.com.au)



[www.ccl.com.au](http://www.ccl.com.au)